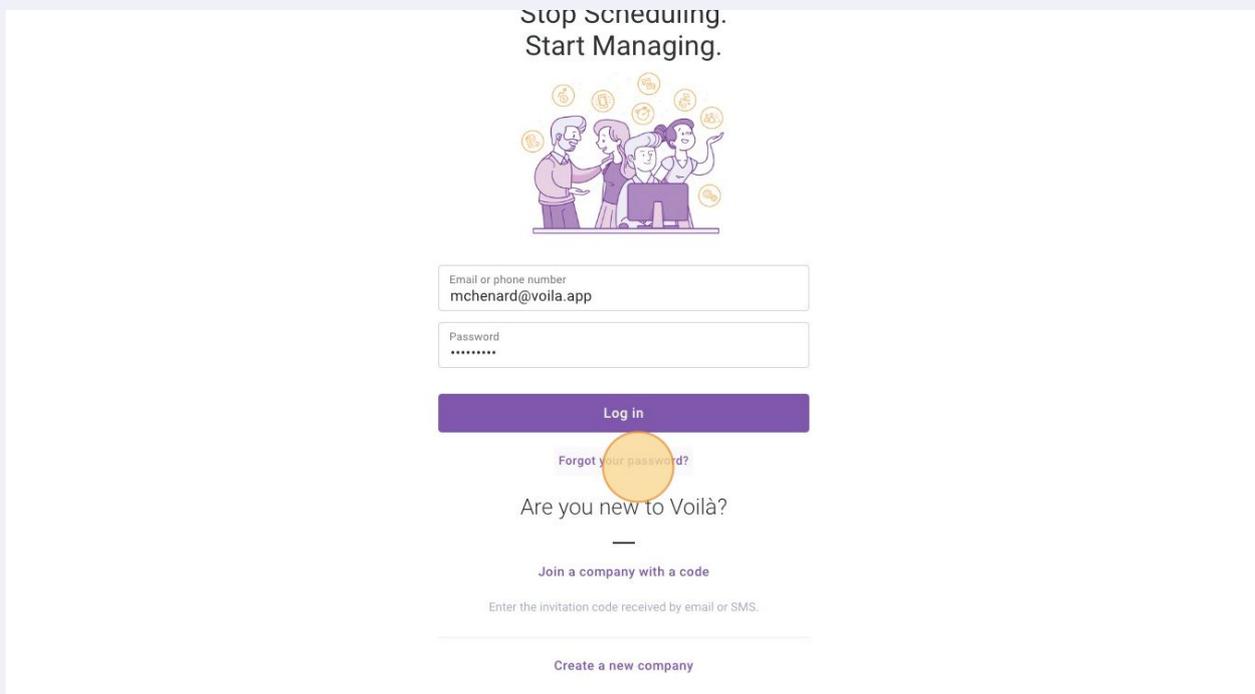


Forgot password

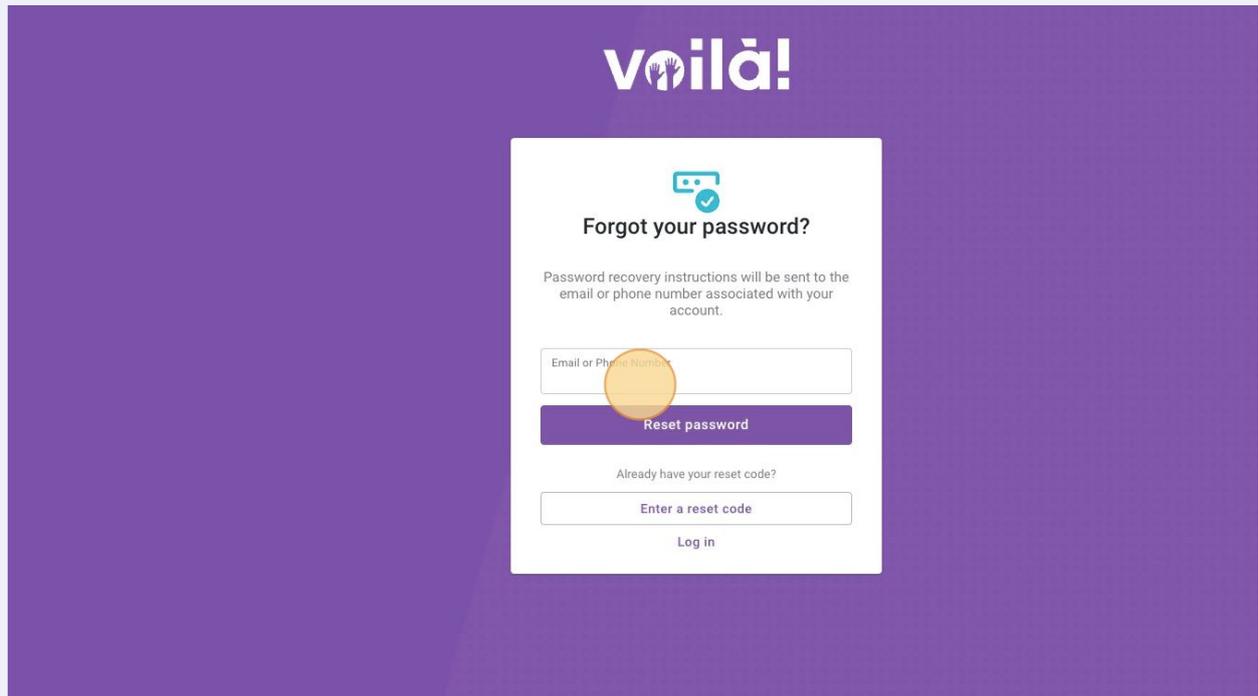


1 Navigate to <https://console.voila.app/en/login>

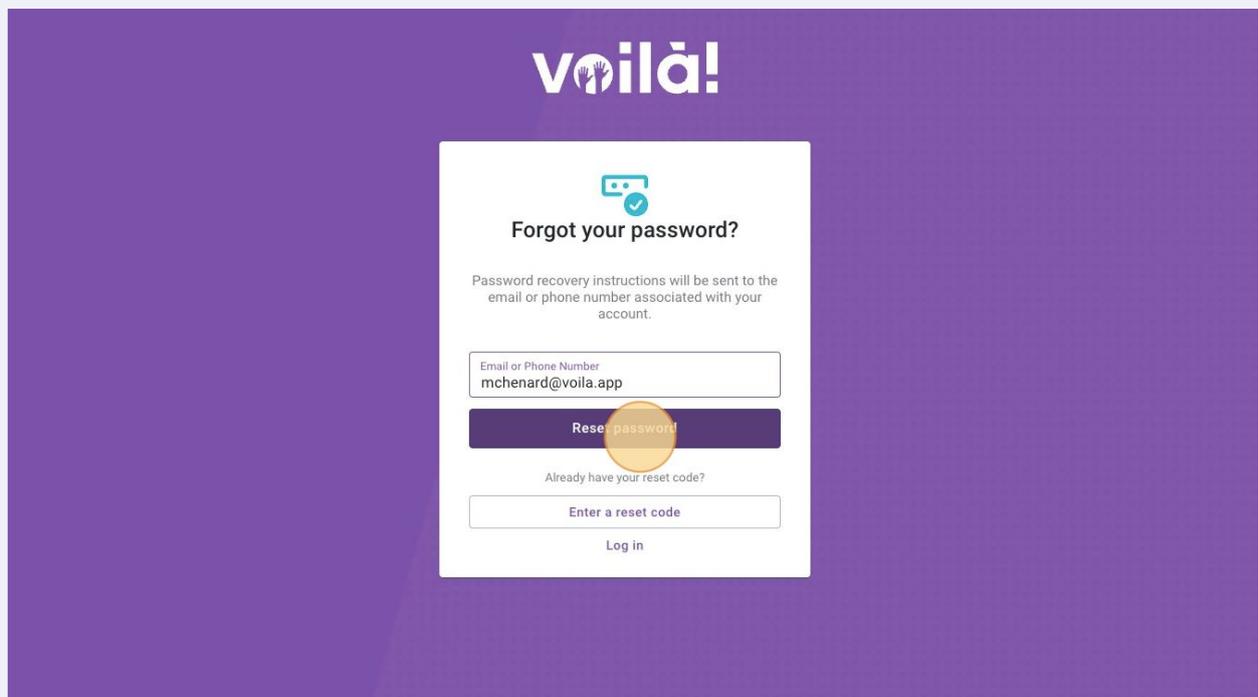
2 Click on Forgot your password?



3 Type your email or phone number.

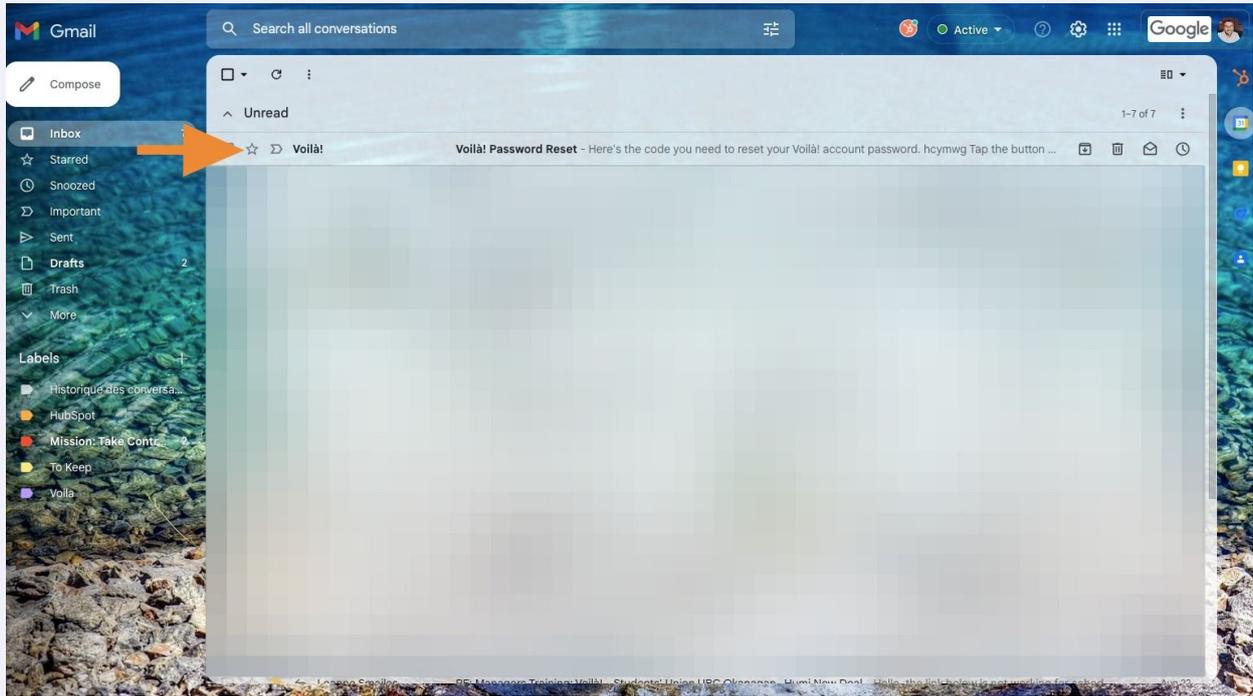


4 Click on Reset password



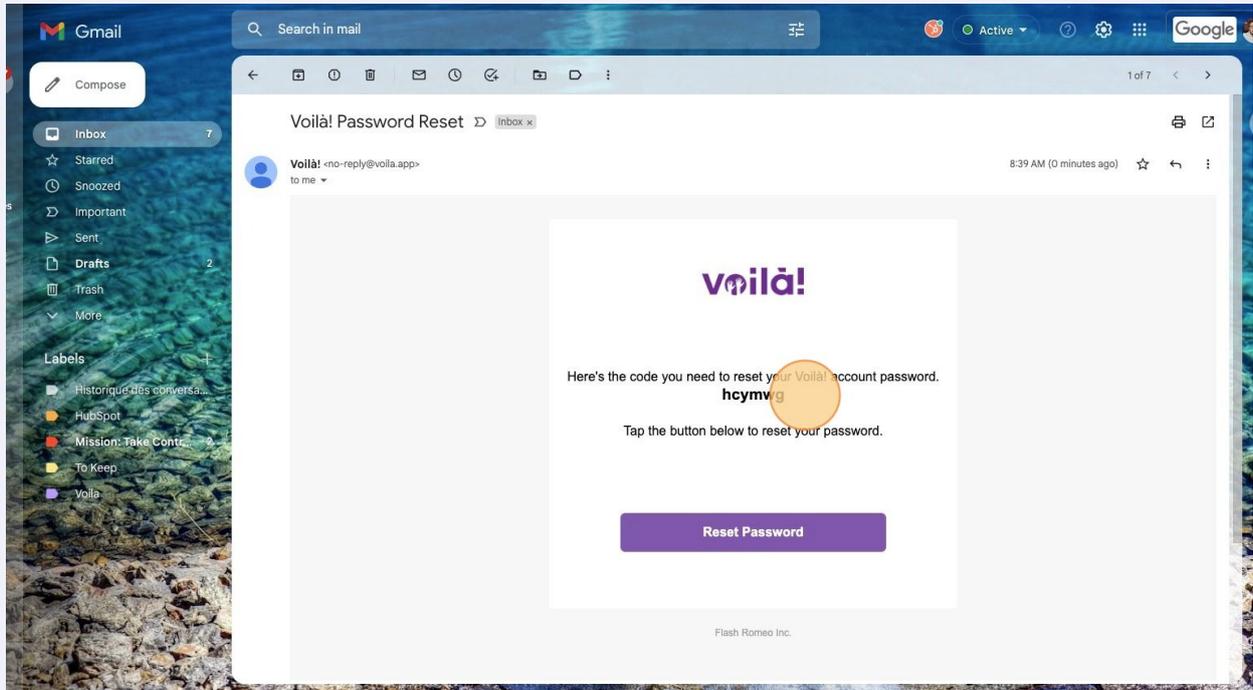
5

Go to your email account or in your SMS and find the Voilà! Password Reset message.



6

Copy the code included in the message



7

Paste the code in Code Received.
Type your New Password.
Click on Update Password.

The image shows a password reset form on a purple background. The form is centered and contains the following elements:

- A light green header bar with the text "password:".
- An input field labeled "Email or Phone Number" containing the text "mchenard@voila.app".
- An input field labeled "Code Received" containing the text "hcymwg".
- An input field labeled "New Password" containing seven dots. To the right of this field are two icons: a blue padlock icon and a blue eye icon.
- A dark purple button with the text "Update Password" in white. A yellow circle highlights this button.
- Below the button, the text "Don't have a reset code?" is displayed.
- Below that, the text "Forgot your password?" is displayed.
- A horizontal line separates the bottom section from the rest of the form.
- Below the line, the text "Log in" is displayed.