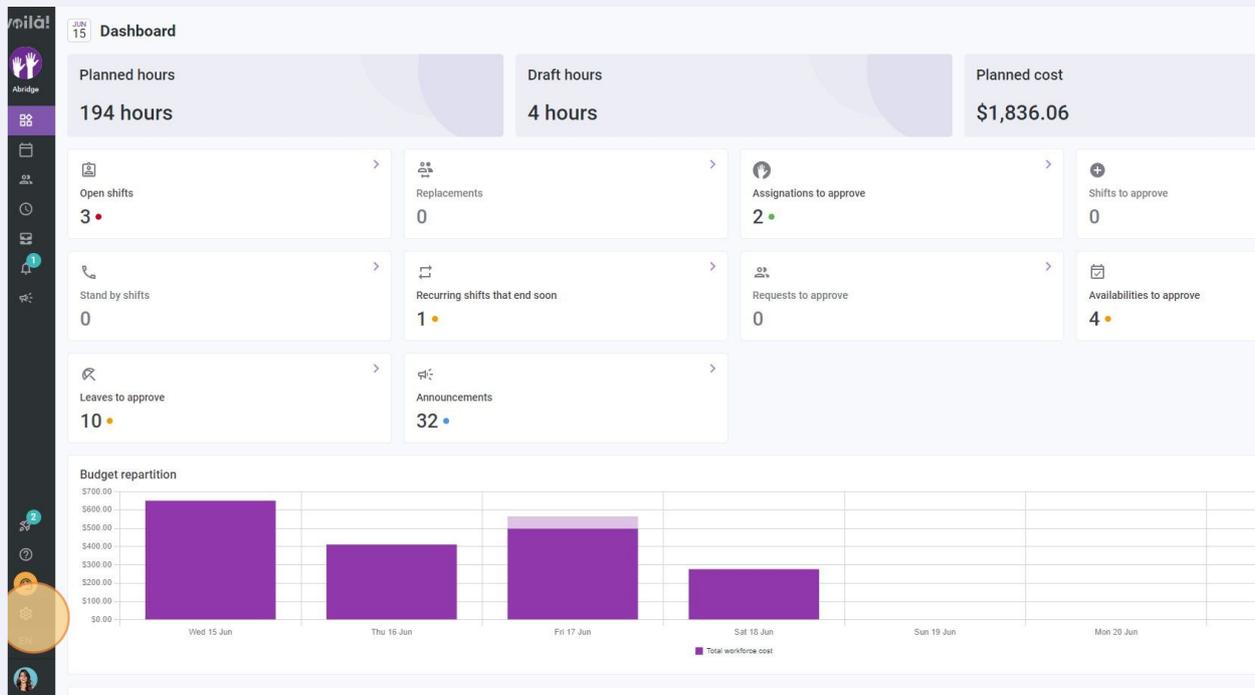


How to change chat privacy settings

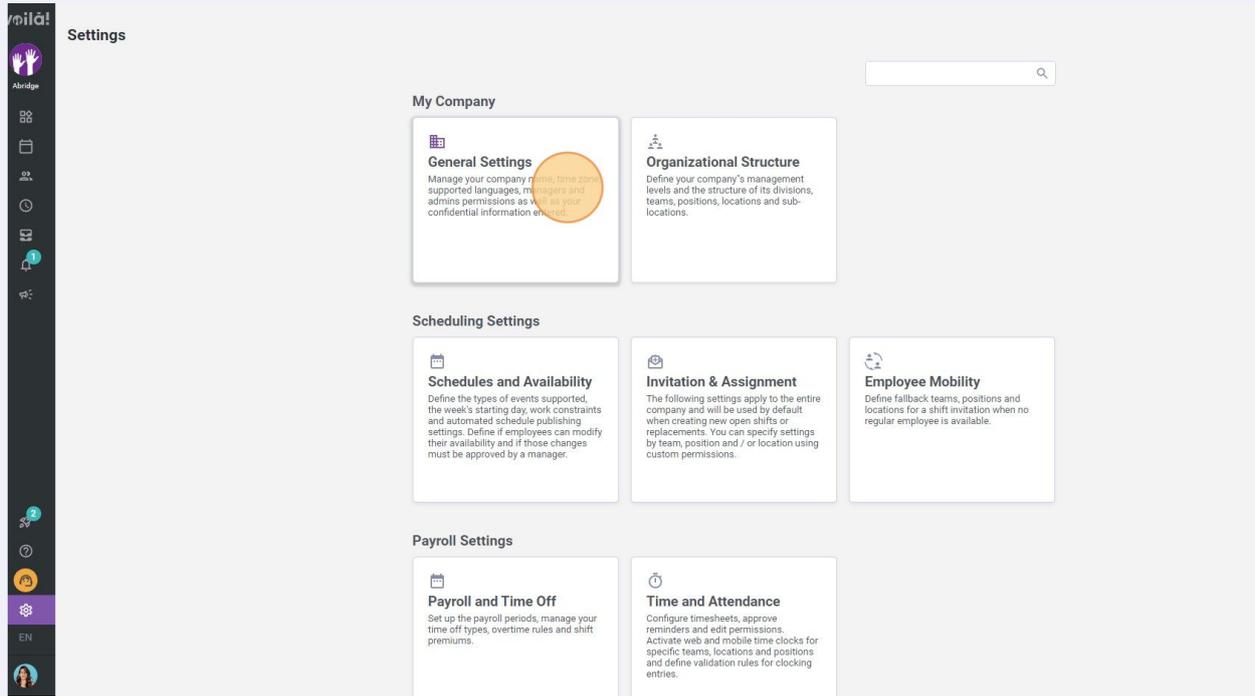


1 Navigate to <https://console.voila.app/en/>

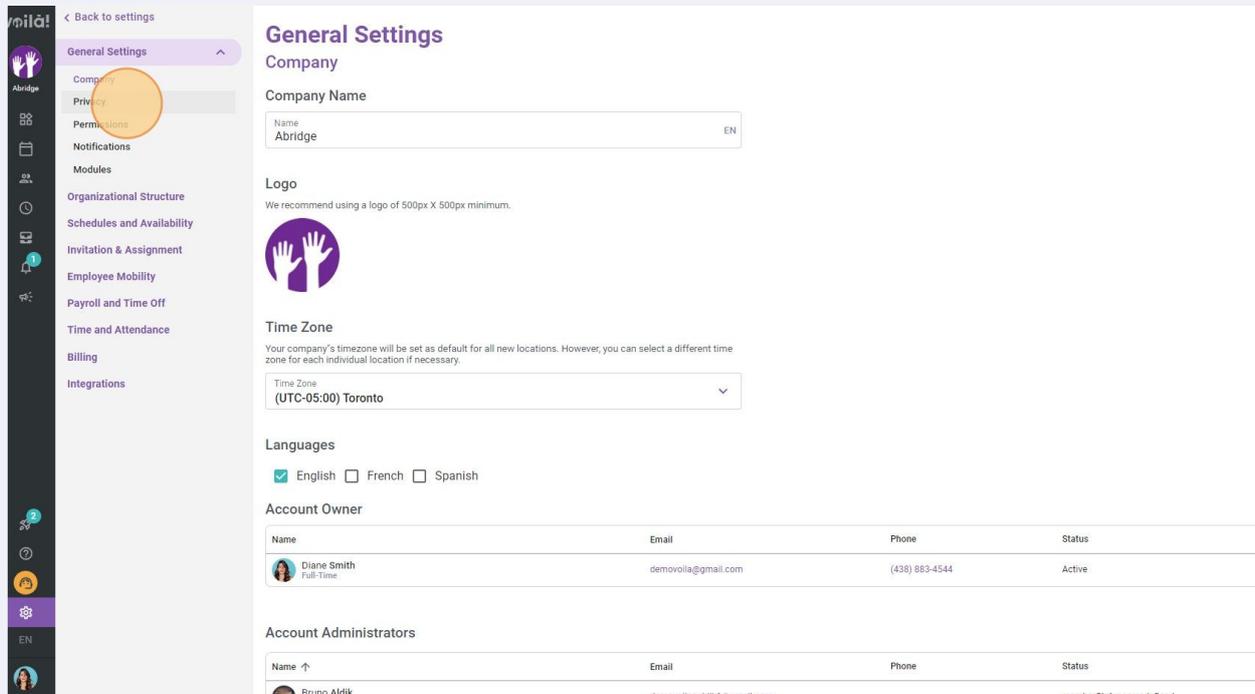
2 Click on the Company settings logo.



3 Select General Settings.

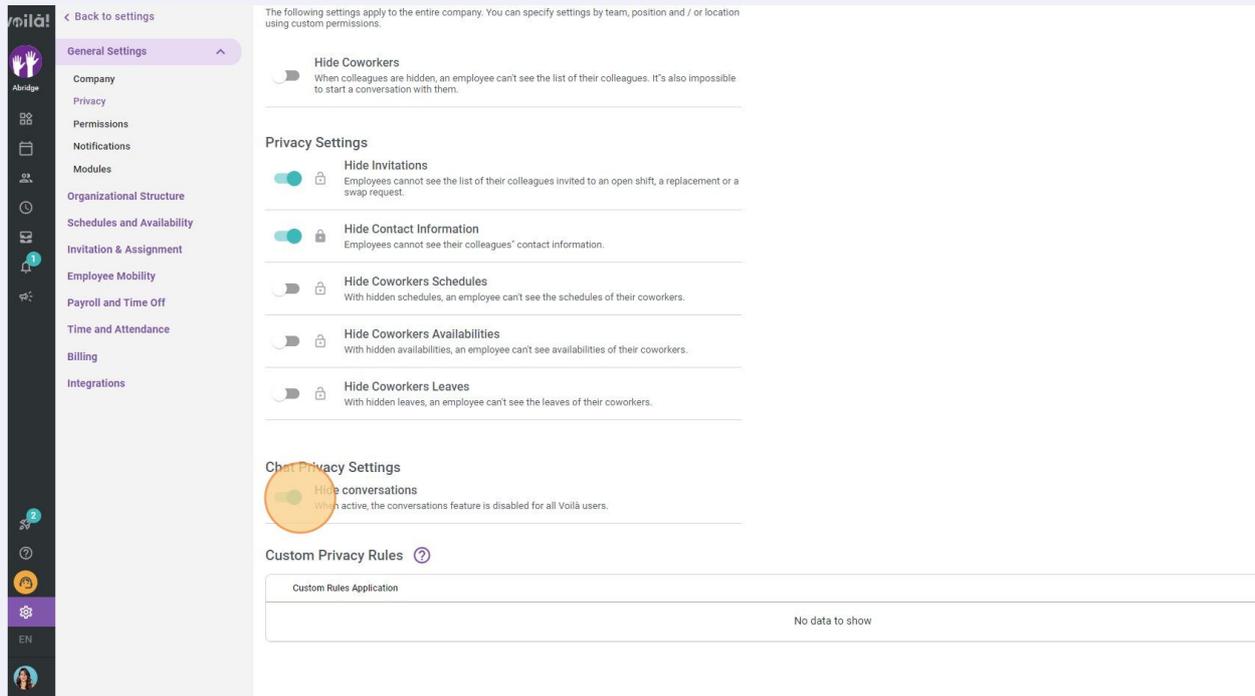


4 Click on the Privacy section.



5

Scroll down to Chat Privacy Settings and click on the Hide conversations switch to activate/deactivate that setting.



6

If the Hide conversations setting is turned off, two other settings will appear, select the switches for the ones you want to activate/deactivate.

